



HP Color LaserJet Managed MFP E877 Core Printer Series

Powerful. Flexible. Secure.

Change is the only constant in business. Transform your business with a printer that can be upgraded over time to expand capabilities. With HP's most secure printers¹ you'll stay secure and simplify fleet management for busy IT pros.



Customizable solutions built to last.

- Your business needs met. Make the most of performance with unprecedented, flexible configurations built to support the demands of your business.
- Expand device functionality and performance with upgradeable options through any point in contract.
- Unleash your creativity and match any office décor with modern designs and the option of five customizable color panels.
- Make your day-to-day easier by customizing your print experience with cloud-connected HP Workpath apps that let you access personalized content, integrate paper and digital workflows.⁸

Unleash peak productivity.

- Tackle anything with our powerful CPU. Maximize your productivity and increase your overall print performance by copying, scanning and printing documents of all sizes at virtually full speed.
- Get time back with industry leading print speeds up to 70ppm.⁶
- Easily enable workflows across your fleet with a consistent user experience and intuitive, tablet-like icons on the 10.1-inch color touchscreen display.
- Maintain productivity and stay up to date on the latest features across your fleet with upgradeable HP FutureSmart firmware.²

Always on guard with HP Wolf Security.⁴

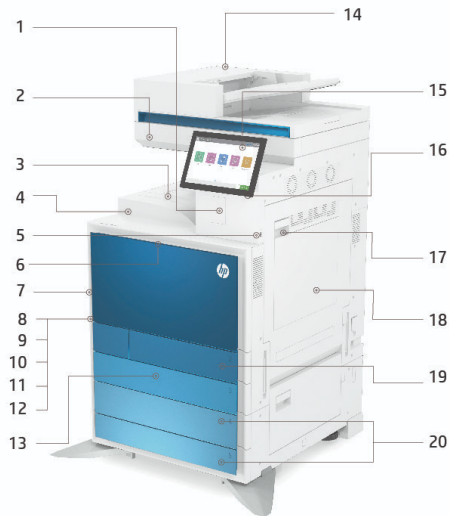
- With HP Sure Start always working behind the scenes, the operating code (BIOS) is automatically checked during start-up and repairs itself if compromised.
- The printer's outgoing network connections are inspected to stop suspicious requests and thwart malware so you can stay connected and in the clear.
- Run-time intrusion detection is always on guard. Common Criteria certified³ to continually monitor memory activity to keep you safe, detecting and stopping attacks in real time.
- HP Memory Shield™ is an embedded security feature that helps prevent a wide variety of malware attacks from redirecting the execution flow of a program.

Better printing, for a better planet.

- The fiber-based packaging, including outer box and interior fiber-based cushions, for this product is 100% sustainably sourced, meaning it's made from recycled or certified content.⁹
- Our devices are made with the planet in mind with energy-efficient printing and toner cartridges made from more than 57% recycled plastic.¹⁰ Printing that puts the planet first.
- Our improved energy efficient designs meet the rigorous criteria of EPEAT Silver, Energy Star, and Blue Angel.¹¹
- With formulas that meet current indoor air quality standards, our ultra-low melt toner is efficient for both printing and the planet.¹²

Product walkaround

1. Hardware Integration Pocket (for connecting accessories and third-party devices)¹
2. Flatbed scanner handles sheets up to 297 x 432 mm (11x17 in)
3. 500-sheet output bin
4. Automatic two-sided printing
5. Easy-access USB port²
6. Front door access to toner cartridges
7. HP High-Performance Secure Hard Disk
8. Slot for cable-type security lock
9. SuperSpeed USB 3.0 Host Port
10. Hi-Speed USB 2.0 Host Port
11. Gigabit Ethernet Port
12. SuperSpeed USB 3.0 device port
13. 520-sheet tray 3 supports media sizes up to A3 (11x17 in)
14. 200-sheet dual side ADF supports media sizes up to A3 (11x17 in)³
15. 10.1 inch (25.6 cm) color touchscreen display
16. Power button
17. Right door access to the print path
18. 100-sheet multipurpose tray 1 supports media sizes up to A3 (11x17 in)
19. 520-sheet tray 2 supports media sizes up to A4 (Letter)
20. Optional 2 x 520-sheet dual tray/stand supports media sizes up to A3 (11x17 in)



Series at a glance

| Model | HP Color LaserJet Managed MFP E877 Core Printer | | | |
|---|--|--|--|--|
| Product number | 5QK20A | 5QK20A (Base) + 8EP60AAE (Speed license) | 5QK20A (Base) + 8EP61AAE (Speed license) | 5QK20A (Base) + 8EP62AAE (Speed license) |
| Print speed (A4 and letter, black and color) ³ | Up to 40 ppm | Up to 50 ppm | Up to 60 ppm | Up to 70 ppm |
| Scan speed (A4 and letter, black and color) ⁴ | 90 ppm/180 ipm, simplex/duplex | | | |
| Functions | Print, copy, and scan (fax and wireless optional) (all models) | | | |
| ADF capacity | 200 sheets | | | |
| Input capacity | Standard: 1,140 sheets; Maximum: 6,140 sheets (all models) | | | |
| Advanced workflow features | No | | | |

¹ Solutions deployed through the Hardware Integration Pocket (HIP) may require additional purchase.

² An administrator must enable the easy-access USB port before use.

³ The E877 series Flow models include a 300-sheet ADF. The E877 series dn models include a 200-sheet ADF. The ADF on all devices can scan documents up to 11 x 17 inches (A3).

⁴ Measured using ISO/IEC 24734, excludes First set of test documents. For more information, see hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

⁵ Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.

Top features

Optimize your workflows and help increase productivity with upgradeable hardware options and scalable solutions to support your workforce for today and tomorrow. Get more done faster with industry leading printing, scanning and copying speeds, maximum uptime – powered by HP’s custom designed quadcore processor. HP Wolf Enterprise Security provides the world’s most secure printing through industry leading multi-layer, self-healing security that protects, detects, and adapts to new threats.¹ We keep trouble out so you can keep your business running. Save resources with our energy efficient printing that meets EPEAT Silver, Blue Angel and Energy Star standards; supporting HP’s goal for carbon neutrality and a fully sustainable economy.

Services and Solutions

| | |
|---------------------|---|
| Service and Support | <p>U03HDE HP 1 year Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HFE HP 3 year Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HGE HP 4 year Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HHE HP 5 year Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HJE HP 3 year 4 hour 9x5 with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HKE HP 4 year 4 hour 9x5 with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HLE HP 5 year 4 hour 9x5 with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HME HP 1 year Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> <p>U03HNE HP 3 year Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> <p>U03HQE HP 4 year Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> <p>U03HRE HP 5 year Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> <p>U03HSPE HP 1 year Post Warranty Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HTPE HP 2 year Post Warranty Next Business Day with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HVPE HP 1 year Post Warranty 4 hour 9x5 with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HWPE HP 2 year Post Warranty 4 hour 9x5 with DMR Service for Color LaserJet Managed MFP E877xx</p> <p>U03HXPE HP 1 year PW Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> <p>U03HYPE HP 2 year PW Parts Exchange w/DMR SVC for Color LaserJet Managed MFP E877xx (Managed Component Only)</p> |
| Solutions | <p>Security: HP Access Control; HP Security Manager; HP Advance; HP Secure Print and Insights</p> <p>Mobile and universal print: HP Universal Print Driver (UPD); HP Print for Chrome Extension; HP Smart UPD; HP For Universal Print Workpath App</p> <p>Management: HP Web JetAdmin; HP Smart Device Services (SDS); Embedded Web Server; HP Custom Color Manager; HP Command Center; HP Smart Printer Administrator’s Resource Kit</p> |

Front panel optional colors



*Available with optional color panel accessories

| Accessories | |
|----------------|---|
| | 155P7A HP LaserJet InnerFinisher 2/3 Hole Punch |
| | 155P8A HP LaserJet InnerFinisher 2/4 Hole Punch |
| | 190A2A HP Color LaserJet Department Lunar Gray Color Panel |
| | 190A4A HP LaserJet Department 2x520 sheet Paper Tray/Stand Lunar Gray Color Panel |
| | 190A5A HP LaserJet Department High Capacity Paper Tray/Stand Lunar Gray Color Panel |
| | 190A8A HP LaserJet Department Stand Lunar Gray Color Panel |
| | 190B2A HP Color LaserJet Department Comet Red Color Panel |
| | 190B4A HP LaserJet Department 2x520 sheet Paper Tray/Stand Comet Red Color Panel |
| | 190B5A HP LaserJet Department High Capacity Paper Tray/Stand Comet Red Color Panel |
| | 190B8A HP LaserJet Department Stand Comet Red Color Panel |
| | 190C2A HP Color LaserJet Department Cosmic Green Color Panel |
| | 190C4A HP LaserJet Department 2x520 sheet Paper Tray/Stand Cosmic Green Color Panel |
| | 190C5A HP LaserJet Department High Capacity Paper Tray/Stand Cosmic Green Color Panel |
| | 190C8A HP LaserJet Department Stand Cosmic Green Color Panel |
| | 190D2A HP Color LaserJet Department Constellation Yellow Color Panel |
| | 190D4A HP LaserJet Department 2x520 sheet Paper Tray/Stand Constellation Yellow Color Panel |
| | 190D5A HP LaserJet Department High Capacity Paper Tray/Stand Constellation Yellow Color Panel |
| | 190D8A HP LaserJet Department Stand Constellation Yellow Color Panel |
| | 190F2A HP Color LaserJet Department Aurora Purple Color Panel |
| | 190F4A HP LaserJet Department 2x520 sheet Paper Tray/Stand Aurora Purple Color Panel |
| | 190F5A HP LaserJet Department High Capacity Paper Tray/Stand Aurora Purple Color Panel |
| | 190F8A HP LaserJet Department Stand Aurora Purple Color Panel |
| | 3JN69A HP Jetdirect 3100w BLE/NFC/Wireless Accessory |
| | 4QL32A HP Legic Secure USB Reader |
| | 4XN67A Internal USB Expansion Kit |
| | 5QK14A HP MFP 810 Analog Dual Fax |
| | 5QK38A HP LaserJet 180ipm 200 sheet DADF high speed Scanner |
| | 5QK39A HP LaserJet 300ipm 300 sheet Flow DADF high speed Scanner |
| | 5QK41A HP LaserJet 8.0 in (20.3cm) Touchscreen |
| | 5QK42A HP LaserJet 10.1 in (25.6cm) Touchscreen |
| | 5QK45A HP LaserJet 500GB SED Hard Disk Drive |
| | 6GW47A HP LaserJet 2x520 sheet Department Paper Tray/Stand |
| | 6GW49A HP LaserJet Inner Finisher |
| | 6GW50A HP LaserJet Department Job Separator |
| | 6GW51A HP LaserJet Booklet Finisher |
| | 6GW53A HP LaserJet Department Stand |
| | 6GW55A HP LaserJet Stapler/Stacker Finisher |
| | 6GW56A HP LaserJet 3000 sheet Department High Capacity Paper Tray/Stand |
| | 6GW57A HP LaserJet 2000 sheet Department High Capacity Paper Tray/Stand |
| | 6HN30A HP LaserJet Workflow Accelerator Card |
| | 6HN31A HP 500GB CCC, FIPS, TAA Hard Disk Drive |
| | 7ZA08A HP MFP 800 Analog Single Fax |
| | 8FP31A HP Jetdirect LAN Accessory |
| | 9EQ11A HP 500GB CCC, FIPS Hard Disk Drive |
| | B5L31A HP Foreign Interface Harness |
| | X3D03A HP USB Universal Card Reader |
| | Y1G10A HP LaserJet Hole Punch 2/3 Accessory |
| | Y1G11A HP LaserJet Hole Punch 2/4 Accessory |
| | Y1G13A HP LaserJet Inner/Booklet Staples |
| | Y1G14A HP LaserJet Stapler/Stacker Finisher Staples |
| | Y1G22A HP LaserJet Paper Tray Heaters Accessory |
| | Y7C05A HP HIP2 Keystroke Reader |
| | Y7C07A HP SIM for HID iClass for HIP2 Reader |
| Speed Licenses | |
| | 8EP60AAE HP Color LaserJet Managed MFP E877 40 to 50ppm License |
| | 8EP61AAE HP Color LaserJet Managed MFP E877 40 to 60ppm License |
| | 8EP62AAE HP Color LaserJet Managed MFP E877 40 to 70ppm License |
| | 8LB48AAE HP Color LaserJet Managed MFP E877 50 to 60ppm License |
| | 8LB49AAE HP Color LaserJet Managed MFP E877 60 to 70ppm License |
| | 8LB50AAE HP Color LaserJet Managed MFP E877 50 to 70ppm License |

* Inner finisher/inner finisher hole punches are not compatible with 70ppm

Technical specifications

| | | | | | |
|-----------------------------------|--|------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Functions | Print, copy, scan, fax (optional) | | | | |
| Print speed ^{3,4} | Letter Black | Up to 40 ppm | Up to 50 ppm (with 8EP60AAE) | Up to 60 ppm (with 8EP61AAE) | Up to 70 ppm (with 8EP62AAE) |
| | Letter Color | Up to 40 ppm | Up to 50 ppm (with 8EP60AAE) | Up to 60 ppm (with 8EP61AAE) | Up to 70 ppm (with 8EP62AAE) |
| | A4 Black | Up to 40 ppm | Up to 50 ppm (with 8EP60AAE) | Up to 60 ppm (with 8EP61AAE) | Up to 70 ppm (with 8EP62AAE) |
| | A4 Color | Up to 40 ppm | Up to 50 ppm (with 8EP60AAE) | Up to 60 ppm (with 8EP61AAE) | Up to 70 ppm (with 8EP62AAE) |
| | First page out Letter Black | As fast as 8.2 sec | As fast as 7.6 sec (with 8EP60AAE) | As fast as 7.2 sec (with 8EP61AAE) | As fast as 7.2 sec (with 8EP62AAE) |
| | First page out Letter Color | As fast as 9.7 sec | As fast as 8.8 sec (with 8EP60AAE) | As fast as 8.2 sec (with 8EP61AAE) | As fast as 8.0 sec (with 8EP62AAE) |
| | First page out A4 Black | As fast as 8.2 sec | As fast as 7.6 sec (with 8EP60AAE) | As fast as 7.2 sec (with 8EP61AAE) | As fast as 7.2 sec (with 8EP62AAE) |
| | First page out A4 Color | As fast as 9.7 sec | As fast as 8.8 sec (with 8EP60AAE) | As fast as 8.2 sec (with 8EP61AAE) | As fast as 8.0 sec (with 8EP62AAE) |
| Print resolution | Black (best): Up to 1200 x 1200 dpi full speed; Black (normal): Up to 600 x 600 dpi; Black (fine lines): Up to 1200 x 1200 dpi; Color (best): Up to 1200 x 1200 dpi full speed; Color (normal): Up to 600 x 600 dpi; Color (fine lines): Up to 1200 x 1200 dpi | | | | |
| Print technology | Laser; Optical: Normal (600 x 600 4 bit); Best (1200 x 1200 1 bit) | | | | |
| Print cartridges number | 4 (1 each black, cyan, magenta, yellow) | | | | |
| Standard print languages | HP PCL 5c, HP PCL 6, HP Postscript level 3 emulation, PDF (v 1.7), AirPrint™ compatible | | | | |
| Printer smart software features | Print preview, duplex printing, print multiple pages per sheet (2, 4, 6, 9, 16), collation, watermarks, store print jobs, easy-access USB | | | | |
| Color scanning | Yes | | | | |
| Scan speed Normal ⁷ | 5QK38A : Up to 90 ppm/180 ipm (b&w), up to 90 ppm/180 ipm (color) 5QK39A : Up to 150 ppm/300 ipm (b&w), up to 150 ppm/300 ipm (color) ; 5QK38A : Up to 90 ppm/180 ipm (b&w), up to 90 ppm/180 ipm (color) 5QK39A : Up to 150 ppm/300 ipm (b&w), up to 150 ppm/300 ipm (color) Duplex: 5QK38A : Up to 180 ipm (b&w), up to 180 ipm (color) 5QK39A : Up to 300 ipm (b&w), up to 300 ipm (color) ; 5QK38A : Up to 180 ipm (b&w), up to 180 ipm (color) 5QK39A : Up to 300 ipm (b&w), up to 300 ipm (color) | | | | |
| Scan type / Technology | Flatbed, ADF / Platen Scanner CCD Digital-CIS | | | | |
| Scan resolution | Hardware: Up to 600 x 600 dpi; Optical: Up to 600 x 600 dpi | | | | |
| Scan file format | PDF, Hi-Compression PDF, PDF/A, JPEG, TIFF, MTIFF, XPS; Flow model only : Searchable PDF (OCR), Searchable PDF/A (OCR), TEXT (OCR), Unicode TEXT (OCR), RTF (OCR), HTML (OCR), CSV (OCR) | | | | |
| Scan input modes | Front panel applications: Copy; Fax; Scan to Email; Scan to Network Folder; Scan to USB; Scan to Job Storage; Open Extensibility Platform (OXP), HP Workpath applications | | | | |
| Scan Size | ADF Maximum: 297 x 864 mm or 305 x 864 mm; ADF Minimum: 68 x 127 mm; 2.7 x 5 in Flatbed: 297 x 432 mm; | | | | |
| Scanner advanced features | (Flow model only) embedded OCR; optimize text/picture (auto); scan to multi-destination; automatic tone; auto orientation; multi-feed detection; reverse and retry; document editing; auto paper color removal; job separation (blank page, barcode); watermark; stamps | | | | |
| Duplex ADF scanning | Yes | | | | |
| ADF capacity | Standard, 200 sheets or 300 sheets | | | | |
| Twain version | Version 2.4 | | | | |
| Bit depth / Grayscale levels | 24-bit/256 | | | | |
| Digital sending standard features | Scan to Email; scan to network folder; scan to USB drive; scan to SharePoint; scan to FTP; scan to sFTP; scan to LAN fax; scan to Internet Fax; local address book; SMTP over SSL; automatically detect color/monochrome; high compression PDF; image adjustments (darkness, contrast, background cleanup, sharpness); optimize text/picture (text, mixed, printed picture, photograph); content orientation; scan mode (book, 2-sided ID); erase edges; auto page crop; job build; image preview; blank page suppression; automatically straighten; (Flow model only) embedded OCR; optimize text/picture (auto); scan to multi-destination; automatic tone; auto orientation; multi-feed detection; reverse and retry; document editing; auto paper color removal; job separation (blank page, barcode); watermark; stamps | | | | |
| Copy speed | Letter Black | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | Letter Color | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | A4 Black | Up to 40cpm | Up to 50cpm (with 8EP60AAE) | Up to 60cpm (with 8EP61AAE) | Up to 70cpm (with 8EP62AAE) |
| | A4 Color | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | Letter Black Duplex | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | Letter Color Duplex | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | A4 Black Duplex | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | A4 Color Duplex | Up to 40 cpm | Up to 50 cpm (with 8EP60AAE) | Up to 60 cpm (with 8EP61AAE) | Up to 70 cpm (with 8EP62AAE) |
| | First copy out Letter Black | As fast as 4.9 sec | As fast as 4.2 sec (with 8EP60AAE) | As fast as 3.8 sec (with 8EP61AAE) | As fast as 3.5 sec (with 8EP62AAE) |
| | First copy out Letter Color | As fast as 6.5 sec | As fast as 5.6 sec (with 8EP60AAE) | As fast as 4.9 sec (with 8EP61AAE) | As fast as 4.3 sec (with 8EP62AAE) |
| First copy out A4 Black | As fast as 4.9 sec | As fast as 4.2 sec (with 8EP60AAE) | As fast as 3.8 sec (with 8EP61AAE) | As fast as 3.5 sec (with 8EP62AAE) | |
| First copy out A4 Color | As fast as 6.5 sec | As fast as 5.6 sec (with 8EP60AAE) | As fast as 4.9 sec (with 8EP61AAE) | As fast as 4.3 sec (with 8EP62AAE) | |
| Copy resolution | Black (text and graphics): ; Up to 600 x 600 dpi ; Color (text and graphics): Up to 600 x 600 dpi | | | | |
| Maximum number of copies | Up to 9999 copies | | | | |
| Copier resize | 25 to 400% | | | | |
| Copier settings | Two-sided copying; automatically detect color/monochrome; reduce/enlarge; image adjustments (darkness, contrast, background cleanup, sharpness); optimize text/picture (text, mixed, printed picture, photograph); N-Up; N or Z-ordering; content orientation; collate; booklet; scan mode (book, 2-sided ID); watermark; stamps; image overlay; erase edges; job build; image preview; image shift; paper selection; blank page suppression; automatically straighten; scan to job storage; (Flow model only) optimized text/picture (auto); automatic tone; multi-feed detection; document editing; auto paper color removal | | | | |
| Fax speed | Up to: 33.6 kbps / Letter: 3 sec per page | | | | |
| Fax resolution | Black (best): Up to 300 x 300 dpi (400 x 400 dpi for received faxes only); Black (standard): 203 x 98 dpi | | | | |
| Fax Features | Fax memory: Up to 500 pages; Up to 500 pages Auto fax reduction supported: Yes Auto-redialing: Yes Fax delayed sending: No Distinctive ring detection supported: No Fax forwarding supported: Yes Fax phone TAM interface supported: No Fax polling supported: Yes (poll to receive only) Fax telephone mode supported: No Junk barrier supported: Yes Maximum speed dialing numbers: Up to 1000 numbers (each with 210 destinations) PC interface supported: Yes Remote retrieval capability supported: No Telephone handset supported: No | | | | |
| Standard connectivity | 1 Gigabit Ethernet 10/100/1000T network; 1 Hardware Integration Pocket 2nd generation (HIP2); 1 Hi-Speed USB 2.0 (host); 1 SuperSpeed USB 3.0 (device); 1 SuperSpeed USB 3.0 (host) | | | | |
| Network capabilities | Standard (built-in GIGABIT 10/100/1000T Ethernet) | | | | |
| Wireless capability | Optional, enabled with purchase of a hardware accessory | | | | |
| Mobile printing capability | Apple AirPrint™; Mopria™ Certified; Wi-Fi® Direct Printing; NFC Touch-to-print (optional); PrinterOn Print | | | | |
| Memory | Standard: 6GB; Maximum: 6GB | | | | |
| Processor speed | Quad Core (1.6GHz), Dual Core (1.4GHz) / Hard disk: Optional, HP LaserJet 500GB Hard Disk Drive; AES 256 hardware encryption; Secure erase capabilities (Secure File Erase-Temporary Job Files, Secure Erase-Job Data, Secure ATA Erase-Disk) | | | | |
| Duty cycle (monthly) | Letter: | Up to 180,000 pages | Up to 200,000 pages (with 8EP60AAE) | Up to 250,000 pages (with 8EP61AAE) | Up to 300,000 pages (with 8EP62AAE) |
| | A4: | Up to 180,000 pages | Up to 200,000 pages (with 8EP60AAE) | Up to 250,000 pages (with 8EP61AAE) | Up to 300,000 pages (with 8EP62AAE) |
| Recommended monthly page volume | Up to 60,000 | | | | |

Technical specifications

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|--------------------------------------|---|
| Paper handling | Input Capacities: Up to 1140 sheets (Tray1: up to 100 sheets; Tray2: up to 520 sheets; Tray3: up to 520 sheets) Standard; Up to 50 envelopes; Input Capacities, Max: Up to 6,140 sheets; Output Capacities: Up to 500 sheets Standard; Up to 100 sheets; Duplex Options: Automatic; Envelope feeder: No; Standard paper trays: 3 |
| Media types supported | Plain, HP EcoEFFICIENT, HP Matte 90g, Light 60-74g, Bond, Recycled, HP Matte 105g, HP Matte 120g, HP Soft Gloss 120g, HP Glossy 120g, Mid-Weight 96-110g, Heavy 111-130g, Mid-WtGlossy 96-110g, Heavy Glossy 111-130g, HP Matte 150g, HP Glossy 150g, Extra Heavy 131-175g, XHvyGlossy 131-175g, HP Matte 200g, HP Glossy 200g, Card-stock 176-220g, Card Glossy 176-220g, Light Paperboard 221-255g, Paperboard 256-300g, Heavy Paperboard, Color Transparency, Labels, Letterhead, Envelope, Heavy Envelope, Preprinted, Pre-punched, Colored |
| Media weight supported | Tray 1, 2, 3: 60 to 325 g/m ² |
| Media sizes supported | Tray 1: A3, A4, A4R, A5, A5R, A6, RA3, SRA3, RA4, SRA4, B4 (JIS), B5 (JIS), B6 (JIS), 10x15cm, Oficio, 8K, 16k, Postcard (JIS), Postcard (JIS), Envelope B5, Envelope C5, Envelope C6, Envelope DL; Tray 2: A4, A4R, A5, A5R, A6, RA4, B4 (JIS), B5 (JIS), B6(JIS), Oficio, 8K, 16k, Envelope B5, Envelop C5, Envelope C6, Envelope DL; Tray 3: A3, A4, A4R, A5, A6, RA3, RA4, B4 (JIS), B5 (JIS), Oficio, 8K, 16k |
| Media Sizes Custom | Tray 1: 98 x 139.7 to 320 x 457.2 mm; Tray 2: 98 x 139.7 to 241.5 x 297 mm; Tray 3: 140 x 182 to 320 x 457.2 mm |
| What's in the box | 5QK20A In box materials ; Guide install, Flyer Regulatory, Power Cords, Label, Drums. |
| Replacement cartridges ¹ | HP Black Managed LJ Toner Cartridge (ISO Yield 25,000) W9160MC, HP Cyan Managed LJ Toner Cartridge (ISO Yield 22,500) W9161MC, HP Yellow Managed LJ Toner Cartridge (ISO Yield 22,500) W9162MC, HP Magenta Managed LJ Toner Cartridge (ISO Yield 22,500) W9163MC, HP Black Managed LJ Toner Cartridge (ISO Yield 50,000) W9170MC, HP Cyan Managed LJ Toner Cartridge (ISO Yield 45,000) W9171MC, HP Yellow Managed LJ Toner Cartridge (ISO Yield 45,000) W9172MC, HP Magenta Managed LJ Toner Cartridge (ISO Yield 45,000) W9173MC |
| Product dimensions | W x d x h: 585 x 694.7 x 907.7 mm - 638.8 x 745.9 x 933.9 mm; Maximum: 1656.7 x 1269 x 1488.5 mm - 1656.7 x 1301 x 1503.9 mm; |
| Product weight | 99.8 kg - 104.6 kg; |
| Warranty features | 90 day parts only warranty. Warranty and support options vary by product, country and local legal requirements. Contact your contractual vendor or go to hp.com/support to learn about HP award winning service and support options in your region. |
| Energy star certified | Yes |
| Ecolabels | EPEAT® registered; Blue Angel; IT ECO Declaration |
| Control panel | 5QK41A: 8.0-in (20.3 cm) Color Graphics Display (CGD) with touchscreen; rotating (adjustable angle) display; Speaker; 5QK42A: 10.1-in (25.65 cm) Color Graphics Display (CGD) with touchscreen; rotating (adjustable angle) display; Speaker |
| Display description | 5QK41A: 8-in (20.3 cm) touchscreen, XGA Color Graphic Display (CGD), 5QK42A: 10.1-in (25.65 cm) touchscreen, WXGA Color Graphic Display (CGD) |
| Software included | No software solutions are included in the Box only on http://hp.com http://123.hp.com |
| Compatible operating systems | Windows 11; Windows 10; Windows 7; Windows Client OS; Android; iOS; Mobile OS; macOS 10.15 Catalina; macOS 11 Big Sur; macOS 12 Monterey; Chrome OS |
| Compatible network operating systems | Windows 8; Linux; Citrix; Novell |
| Minimum system requirements | PC: 2 GB available hard disk space, Internet connection, or USB port, Internet browser. For additional OS hardware requirements see microsoft.com ; Mac: 2 GB available hard drive space, Internet connection, or USB port, Internet browser. For additional OS hardware requirements see apple.com |
| Power | Power supply type: Internal (Built-in) power supply; Power requirements: Input voltage: 110 to 127 VAC (+/-10%), 50/60 Hz (+/-3 Hz), 12.0 A 220 to 240 VAC (+/-10%), 50/60 Hz (+/-3 Hz), 7.0 A 100 VAC (+/-10%), 50/60 Hz (+/-3 Hz), (Not dual voltage, power supply varies by part number with # Option code identifier); Power consumption: 820 watts (40ppm, printing), 890 watts (50ppm, printing), 1020 watts (60ppm, printing), 1100 watts (70ppm, printing), 41.5 watts (ready), 0.8 watts (sleep), 0.2 watts (auto-off), 0.2 watts (manual-off) |
| Acoustics | Acoustic power emissions: 6.70 Bel(A), printing color simplex A4 at 40ppm; 6.75 Bel(A), printing color simplex A4 at 50ppm; 6.85 Bel(A), printing color simplex A4 at 60ppm; 7.00 Bel(A), printing color simplex A4 at 70ppm; Acoustic Pressure Emissions (active, printing): 52dB(A), printing color simplex A4 at 40ppm; 53dB(A), printing color simplex A4 at 50ppm; 54dB(A), printing color simplex A4 at 60ppm; 55dB(A), printing color simplex A4 at 70ppm; Acoustic Pressure Emissions (active scan): 54dB(A), ADF scan A4 at 90ipm; 59dB(A), ADF scan A4 at 150ipm |
| Operating environment | Operating temperature range: 15 to 30°C; Recommended operating temperature: 15 to 30°C; Storage temperature range: -10 to 40°C; Operating humidity range: 20 to 80% RH; Recommended humidity operating range: 20 to 80% RH |

Messaging Footnotes

¹ HP's most advanced embedded security features are available on HP Managed and Enterprise devices with HP FutureSmart firmware 4.5 or above. Claim based on HP review of 2021 published features of competitive in-class printers. Only HP offers a combination of security features to automatically detect, stop, and recover from attacks with a self-healing reboot, in alignment with NIST SP 800-193 guidelines for device cyber resiliency. For a list of compatible products, visit: hp.com/go/PrintersThatProtect. For more information, visit: hp.com/go/PrinterSecurityClaims

³ Some features enabled by future HP FutureSmart firmware upgrades may not be available on older devices, if for example, physical product characteristics limit the functionality of the new feature.

³ Third-party certification based on Common Criteria Information Technology Security Evaluation ISO/IEC 15408 Standard requirements as of May 2019-2024. Certification applicable to HP Managed and Enterprise devices

running HP FutureSmart Firmware version 4.5.1 and later. For more information: <https://www.commoncriteriaportal.org/files/epfiles/Certification%20Report%20-%20HP%20Intrusion%20Detection.pdf>

⁴ HP Security is now HP Wolf Security. Security features vary by platform, please see product data sheet for details.

⁵ HP Web Jetadmin is free and available for download at hp.com/go/webjetadmin

⁶ Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

⁷ Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.

⁸ Based on HP review of competitive manufacturer's published app platform specifications as of April 2019. Only HP Workpath offers a combination of app validation upon submission plus automated re-validation of apps. To enable HP Workpath, some devices may require optional accessory or firmware to be upgraded. Subscription may be required.

⁹ 100% outer fiber-based packaging and internal fiber-based cushions made from sustainably sourced certified and recycled fibers.

¹⁰ 100% of Original HP Toner Cartridges contain between 1-77% post-consumer or post-industrial recycled content. Does not include toner bottles or other products not listed. See hp.com/go/TonerRecycledContent for list.

Hardware based: Post-consumer recycled is based on the definition set in the EPEAT standard for imaging equipment, IEEE 1680.2, and is expressed as percent of total weight of plastic.

¹¹ HP voluntarily designs and tests its printing systems to prevent emissions that exceed Blue Angel and EPEAT eco-label guidelines.

¹² HP printer, HP paper and Original HP supply - Blue Angel DE-UZ 219 Emissions Criteria.

Technical Specifications Footnotes

¹ Approximate average yield based on ISO/IEC 19798. Actual yield varies considerably based on content of printed pages and other factors. For details, see <http://www.hp.com/go/learnaboutsupplies>.

² Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

³ Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

⁴ Measured using ISO/IEC 17629. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

⁵ Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.

⁶ For Scan software, we support: Windows (JPG, RAW(BMP), PDF, TIFF, PNG, RTF) and Mac (JPG, JPG-2000, TIFF, PNG, PDF, Searchable PDF, RTF, TXT)



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